

# Our Neighbourhood

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BUKIT BATOK | BUKIT BATOK EAST | CLEMENTI | JURONG CENTRAL | JURONG SPRING | TAMAN JURONG | YUHUA



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# New beginnings

We start the new year with some good news, as the fourth and final tranche of the Service and Conservancy Charges (S&CC) rebates will be disbursed in January to eligible Housing and Development Board (HDB) flat owners. In total, households will receive up to 3.5 months of S&CC rebate under the household support package announced in Budget 2021. Stallholders at the Town Council-managed hawker centres and markets have also benefited from various forms of support and grants.

There is an important change for the Town Council as we head into the new year. With effect from 1 February, the Town Council will assume direct management of its estate operations and other key functions. The Town Council has enjoyed a longstanding and productive relationship with its Managing Agent over the past many years, and I wish to thank them for being an ever steadfast and excellent partner. Our move to assume direct management is due to a strategic intent to review and transform every aspect of our operations in the coming months and years, so that the Town Council can serve you, our residents, even better, and work with you even more closely, well into the future. In this transition, my top priorities are to ensure service continuity for residents while taking good care of all staff members, and I am happy to note that we are well on track.

2022 must also be a year in which we inject fresh momentum into a multi-year challenge – and indeed, a central challenge of our times. This challenge is climate change and environmental sustainability, and the Town Council is determined to do its part. Action for Green Town is a sustainability-driven programme that has been adopted by all 15 of the PAP-managed Town Councils, and aims to share new learnings and best practices across all 15 Town Councils. My colleague, Mr Shawn Huang, Member of Parliament for Jurong GRC, will represent JRTC as our sustainability champion.

Finally, I would like to wish a happy Chinese New Year to all residents who are celebrating and a restful holiday to everyone else. Let's continue to play our part in keeping ourselves and our loved ones safe by observing safe management measures. Together, we can look forward to a significantly more normal year, and create a strong and resilient community that we are proud to call our home.

## 新篇章

新年伊始我们将为大家带来一个好消息，第四批也是最后一批服务与杂费回扣将于今年一月发放给符合条件的组屋屋主。根据2021年财政预算案中宣布的家庭援助配套，符合资格的家庭最高可获3.5个月的服务与杂费回扣。

2月1日起，市镇理事会将直接管理运作以及其他方面的主要职务。我们采取直接管理的模式是希望在接下来数月以至于数年，全面检讨和加强我们所有的运作，并与居民更密切合作展望未来，为大家提供更优质的服务。在这过渡时期，我的首要任务是确保对居民的服务得以持续，同时照顾好所有的工作人员。我很高兴我们的计划都如期展开。

由人民行动党倡议，以永续发展为目的的绿色市镇行动计划，已经在全国15个人民行动党市镇理事会推行，这些市镇会将彼此分享新知与最佳做法。国会议员黄伟中（裕泉区）将代表本市镇会担任永续行动先锋（Sustainability Champion）的重任。

最后，我祝所有庆祝华族农历年的居民新年快乐，也祝其他人度过一个宁静愉快的假期。在这期间，也请所有居民严格遵守防疫措施，以保障自己及家人的安全。



## Permulaan yang baru

Kami memulakan tahun baru ini dengan berita baik, kerana rebat keempat dan terakhir bagi Bayaran Perkhidmatan dan Penyenggaraan (S&CC) akan diagihkan pada bulan Januari kepada pemilik flat Lembaga Perumahan dan Pembangunan (HDB) yang layak. Secara keseluruhan, pemilik flat akan menerima sehingga 3.5 bulan rebat S&CC di bawah pakej sokongan yang diumumkan dalam Belanjawan 2021.

Majlis Bandaran juga, bermula 1 Februari, ini akan mengambil alih pengurusan dan penyenggaraan estet secara langsung. Langkah ini berikutan penilaian strategik untuk menyemak dan menyesuaikan setiap aspek operasi di masa hadapan, supaya Majlis Bandaran dapat memberi khidmat lebih baik kepada anda. Selain itu kami juga ingin bekerjasama dengan lebih rapat dengan anda di masa hadapan. Dalam tempoh peralihan ini, keutamaan saya adalah untuk memastikan perkhidmatan bagi penduduk tidak terputus selain memastikan kakitangan kami dijaga dengan baik.

Pelan Bandar Hijau merupakan program kelestarian yang telah diterima oleh kesemua 15 Majlis Bandaran yang diuruskan PAP. Rakan sekerja saya, Encik Shawn Huang, yang juga Anggota Parlimen GRC Jurong, akan mewakili JRTC sebagai juara kelestarian kami.

Akhir sekali, saya ingin mengucapkan Selamat Tahun Baru Cina kepada semua penduduk yang meraikannya dan selamat bercuti kepada yang lain. Mari terus memainkan peranan dalam memastikan diri kita dan orang yang disayangi selamat dengan mematuhi langkah-langkah pengurusan selamat. Bersama diharapkan kita akan meraikan tahun yang lebih normal, mencipta masyarakat yang kuat dan berdaya tahan bagi kediaman yang boleh dibanggakan.

## புதிய தொடக்கங்கள்

சேவை, பராமரிப்புக் கட்டணத் தள்ளுபடியின் இறுதி வழங்கீட்டைத் தகுதிபெறும் வீடமைப்பு வளர்ச்சிக் கழக (வீவக) வீட்டு உரிமையாளர்கள் ஜனவரி மாதம் பெறுவார்கள். 2021 வரவுசெலவுத் திட்ட அறிவிப்பின்கீழ், ஒவ்வொரு வீட்டுக்கும் மொத்தமாக 3.5 மாதங்கள் வரையிலான கட்டணத் தள்ளுபடி கிடைக்கிறது.

பிப்ரவரி 1 முதல், நகர மன்றம் குடியிருப்பு நகரச் செயல்பாடுகளுக்கும் மற்ற முக்கிய பணிகளுக்கும் நேரடி நிர்வாகப் பொறுப்பை ஏற்கவிருக்கிறது. நகர மன்றம் குடியிருப்பாளர்களுக்கு மேம்பட்ட சேவை வழங்கவும், எதிர்காலத்தில் உங்களுடன் மேலும் அணுக்கமாகச் செயல்படவும், எதிர்வரும் மாதங்களிலும் ஆண்டுகளிலும் எங்கள் செயல்பாடுகளை மறுஆய்வு செய்து மாற்றியமைக்கும் நோக்கத்துடன் நேரடி நிர்வாகப் பொறுப்பு ஏற்கப்படுகிறது. இந்த மாற்றத்தின்போது, குடியிருப்பாளர்களுக்குத் தொடர் சேவை கிடைப்பதை உறுதிப்படுத்துவதும் பணியாளர்களை நல்லவிதமாகக் கவனித்துக் கொள்வதும் எனது முன்னுரிமைகளாக இருக்கும்.

நீடித்த நிலைத்தன்மையை மையப்படுத்தும் பசுமை நகரச் செயல்திட்டத்தை மக்கள் செயல் கட்சியின் 15 நகர மன்றங்களும் கடைப்பிடிக்கின்றன. புதிய கண்டுபிடிப்புகளையும் சீரிய நடைமுறைகளையும் 15 நகர மன்றங்களுடனும் பகிர்ந்து கொள்வது திட்டத்தின் இலக்கு. ஜூரோங் குழுத்தொகுதி நாடாளுமன்ற உறுப்பினர் திரு ஷான் ஹுவாங், நமது நீடித்த நிலைத்தன்மை பொறுப்பாளராக நகர மன்றத்தைப் பிரதிநிதிப்பார்.

இறுதியாக, சீனப் புத்தாண்டு கொண்டாடும் குடியிருப்பாளர்கள் அனைவருக்கும் புத்தாண்டு வாழ்த்துகள். மற்ற அனைவருக்கும் விடுமுறைக்காலம் இனிதே அமைய எனது வாழ்த்துகள். பாதுகாப்பு நிர்வாக நடைமுறைகளைக் கடைப்பிடித்து நம்மையும் நமது அன்புக்குரியவர்களையும் தொடர்ந்து பாதுகாத்திடுவோம்.

## NEA-MSO Anti-High Rise Littering Message Design Project

**Jurong-Clementi Town Council**  
Kam Teck Kwong · Ng Wee Teck ·  
Azlan Bin Kamin

**National Environment Agency**  
Cheng Ying Ming · Lau Ying Wen ·  
Lee Zhiwei · Tamaryn Kong



# Jurong-Clementi Town Council staff receive Municipal Services Awards



**COMMUNITY LIFE**

Each year, the Municipal Services Awards are given out as part of the Municipal Services Office's (MSO) OneService Recognition Framework to shape a culture of a positive mindset. It also seeks to adopt a resident-centric approach among partner agencies in municipal service delivery. In addition, the awards aim to recognise and motivate staff for their excellent work while encouraging cross-collaboration between various government agencies.

Three of Jurong-Clementi Town Council's (JRTC) staff received two awards in 2021.

Mr Azlan Bin Kamin was awarded for assisting the Housing and Development Board (HDB) and Public Utilities Board in implementing the Fast and Secure Access for restricted areas in the Yuhua estate.

These areas include rooftops and service rooms (like the electrical switch room and water pump room), which were secured by manual padlocks to prevent unauthorised access to these critical and sensitive infrastructures. These sections are now installed with a SMART system that uses facial recognition cameras and EM locks to generate access requests.

The new system aims to give residents peace of mind, knowing that the restricted areas are secured, and that water and electricity supply will not be disrupted. Access to these restricted areas is managed

by the Town Council and restricted only to authorised personnel.

The productivity gains from the new system also ensure that service and conservancy fees can be kept low against rising staffing costs.

Mr Azlan and two of his colleagues also received awards under the National Environment Agency (NEA)-MSO Anti High-Rise Littering Message Design Project. The project involved the NEA and MSO working together across six sites within JRTC, using methods from behavioural science and eye tracking to surveys and predictive modelling to tackle the perennial issue of high-rise littering in HDB estates.

The team reduced such littering by up to 70 per cent through successful public education content messaging arising from the project.

社区事务署一联通每年都会颁发“市镇服务奖”培养及鼓励积极心态。它还鼓励提供市镇服务各机构以居民为中心来运作。此外，该奖项也表彰和激励员工出色的表现，同时鼓励政府机构之间的相互合作。去年，裕廊-金文泰市镇会三名工作人员获得了两个奖项。阿兹兰 (Azlan Bin Kamin) 因协助建屋局和公用事业局在裕华区的限制区实施“快速安全登入”而获奖。同时，阿兹兰和他的两位同事也因“反高楼抛垃圾”宣传设计项目而获国家环境局-社区事务署的奖项。

# Connecting people through art



**COMMUNITY LIFE**

As we continue to face challenges ranging from income inequality to healthcare and unemployment, exploring art, which offers a creative idea or solution, can help us connect through our shared humanity.

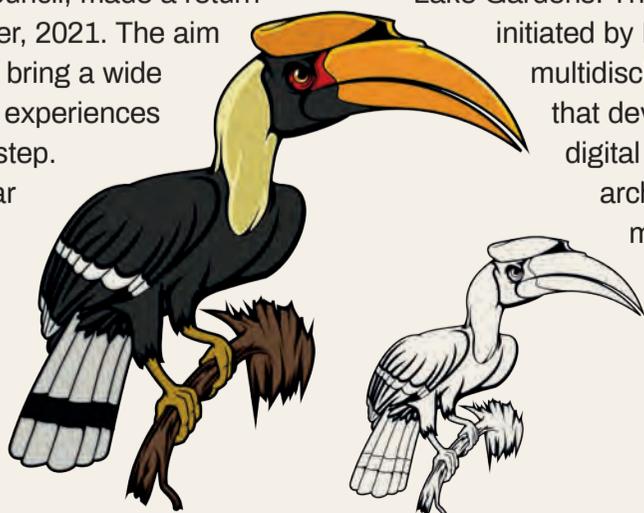
Arts in Your Neighbourhood, an initiative by the National Arts Council, made a return from 11 to 28 November, 2021. The aim of the programme is to bring a wide range of enriching arts experiences right to residents' doorstep.

At various sites near Jurong East MRT, residents went on a self-guided arts trail to uncover hidden parts

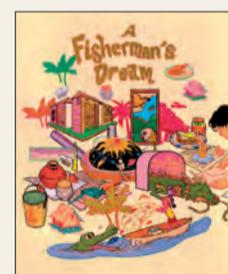
of central Jurong through this family-friendly experience. By following the colourful murals, they explored the neighbourhood's changing backdrop – from swamps and fishing villages to IT and manufacturing hubs.

Nature lovers also took part in a bird colouring exercise, which featured some of Singapore's well-known garden and urban birds. Residents' works were scanned and displayed in 3D format at the exhibition's digital aviary, located at Jurong Lake Gardens. This exhibition was initiated by Kronoscapes, a multidisciplinary art collective that develops localised digital repositories to archive the collective memories of fellow Singaporeans.

To highlight the uniqueness



**ARTS IN YOUR NEIGHBOURHOOD**  
DANCE • LITERARY ARTS • MUSIC • THEATRE • VISUAL ARTS • MULTI-DISCIPLINARY



of different neighbourhoods, the festival also showcased short films that spotlight familiar faces and architecture in different neighbourhoods, including Jurong. These highlights were filmed during routine walks conducted by the budding filmmakers, and allowed viewers to discover new ways to connect with each neighbourhood.

去年11月11日至28日，国家艺术理事会发起的“艺放邻里”系列活动，把多元化且丰富的艺术体验带进邻里。在裕廊东地铁站附近所举办的活动中，民众在适合一家大小参与的探索中发现艺术。系列活动还播放电影短片，呈现包括裕廊在内的不同社区的熟悉面孔和建筑，也凸显不同邻里的特色。

# New cycling path for Taman Jurong residents



## LIFESTYLE

Cycling enthusiasts and residents living in the west have more reason to cheer with the launch of the new 5.6km cycling path that connects Lakeside and Chinese Garden MRT stations to nearby schools, parks and markets.

Launched by the Land Transport Authority (LTA) on October 30, 2021, the new path connects Taman Jurong residents to the 15km cycling path network and park connectors in Jurong Lake District. This allows them to cycle to amenities in Jurong East in less than 30 minutes.

As Taman Jurong is a mature town with many open roadside drains beside footpaths, LTA collaborated with the Public Utilities Board to reconstruct open drains to covered box drains. This helped to create space for cycling paths on top of the drains. In addition, LTA has created bypass paths behind bus stops to allow

for safer interactions between cyclists and commuters.

The older cycling paths in Taman Jurong have also been upgraded to the latest cycling path standards and marked with a distinctive red coating for better clarity and segregation with footpaths.

A new map board has been installed near Taman Jurong Shopping Centre to familiarise residents with the cycling path network. The map highlights the cycling routes and essential amenities within walking and cycling distance.

This latest initiative is part of the LTA's plan to accelerate the expansion of our cycling paths to 1,300km by 2030 under the Islandwide Cycling Network programme.



陆交局于去年10月30日推出新脚踏车道，将达曼裕廊区与裕廊湖区15公里的脚踏车道网络和公园连道连接起来。居民只需不到30分钟，便可骑行到裕廊东的各个设施。原有的脚踏车道也已根据最新标准升级，并刷上鲜明的红漆，方便骑车人士辨识，并与人行道区隔。达曼裕廊购物中心附近也安装了一个新脚踏车道网络地图看板，方便居民查询。

**1,300 km**  
LTA to expand our cycling paths by 2030 under ICN



**5.6 km**  
Length of the new cycling path in Taman Jurong

**30 min**  
Time to cycle to other amenities in Jurong East





## COMMUNITY LIFE

**D**id you know that Singapore's greening journey began on June 16, 1963, when our founding Prime Minister, Mr Lee Kuan Yew, planted a Mempat tree at Farrer Circus? To support his vision that Singapore should have trees and lush greenery throughout our city, Mr Lee established the annual Tree Planting Day 50 years ago. This yearly tree-planting tradition across Singapore has helped to create stronger community bonds and enhance our landscape.

Recently, the National Parks Board kick-started the One Million Trees movement that aims to plant a million trees across the island in the next 10 years.

In the last week of November 2021, Ms Grace Fu, Minister for Sustainability and the Environment of Singapore and Member of Parliament for Yuhua SMC, planted new trees and joined an estate litter-picking exercise as part of the Clean and Green

Week. Apart from helping to green our surroundings, Ms Fu said in a Facebook post that planting trees also helps to mitigate the CO<sub>2</sub> emissions in the atmosphere. She added that protecting our environment is essential as it directly impacts the way we live, especially since community living is part of our daily lives.

On October 30, 2021, Madam Rahayu Mahzam, Parliamentary Secretary, Ministry of Health and Ministry of Communications and Information, and Member of Parliament for Jurong GRC, also took part in a tree-planting and Clean and Green event at Blk 290B Bukit Batok St 24. "The planting of trees is often symbolic of one generation laying the foundations of the future, for



our children," Madam Rahayu wrote in a Facebook post. As a gesture of appreciation to the estate's conservancy workers for their hard work, Madam Rahayu also presented letters of bonus payment to the 32 Town Council cleaners at the event.

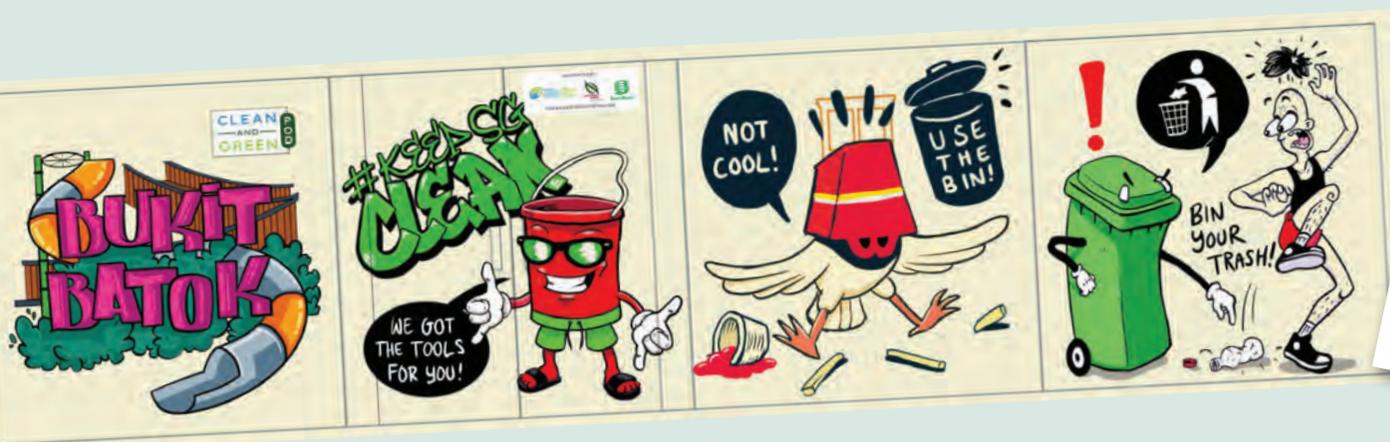
Mr Xie Yao Quan, Chairman of Jurong-Clementi Town Council and Member of Parliament for Jurong GRC, also planted a *Diospyros buxifolia* tree together with resident Mr Tan Soo Koon, on 31 October, 2021 at Blk 301, Jurong East St 32.

2021年的“清洁与绿化周”，永续发展与环境部长兼裕华区议员傅海燕于11月最后一周栽种了一棵树，并参加了社区捡垃圾活动。去年10月30日，卫生部兼通讯及新闻部政务次长、裕廊集选区国会议员拉哈尤，参与在武吉巴督24街290B座举行的植树和清洁绿化活动，并在活动中向32名市镇会清洁工友颁发了奖励金信封，肯定他们的贡献。裕廊集选区国会议员兼裕廊-金文泰市镇理事会主席谢曜全也在10月31日，连同居民Tan Soo Koon，在裕廊东32街301座组屋附近，栽种了一棵树为绿化尽力。



# Greening our environment through tree planting





# Playing a more significant role in estate cleanliness with the new Community CleanPod



**COMMUNITY LIFE**

“A cleaner environment, a better tomorrow.” This was the vision that the Public Hygiene Council (PHC) put out at the October 31, 2021, launch of the quarterly SG Clean Day campaign and the estate CleanPod in Bukit Batok Fuji Hill park. Dr Amy Khor, Senior Minister of State, Ministry of Sustainability and the Environment, was the guest of honour at the event.

Dr Khor noted how the pandemic had highlighted the importance of public health and hygiene. The new CleanPod at Fuji Hill park aims to encourage residents to take more ownership in keeping their housing estates clean. It also seeks to encourage residents to participate in estate-cleaning activities such as litter-picking.

This latest initiative is a continuation of the success of PHC’s 12 CleanPods that were set up on beaches and in parks around Singapore. The CleanPods are used to promote the sharing of litter-picking tools so residents can organise their litter-picking activities at their convenience. Town Councils will regularly disinfect equipment in



the CleanPods, and residents are advised to wear gloves while picking up litter.

Citing the saying that “Cleanliness begins with us,” Mr Edward D’ Silva, Chairman of PHC, said we can now start to pick up litter in our backyards even if the litter isn’t ours. “Let’s not wait for cleaners to sweep our void decks, public parks and gardens when we can obtain tongs from the CleanPods to pick up the litter.”

Dr Khor also stressed the importance of keeping our neighbourhood clean – not just for a more pleasant environment but also for public health and hygiene purposes. “I hope the new initiative will encourage residents to take greater ownership in keeping their

spaces clean, while protecting ourselves and loved ones from public health threats,” she wrote in a Facebook post.

The location panel for the CleanPod is situated next to the park’s boardwalk and giant tube slides to generate greater awareness. Popular with children who often play on the slides, the elevated boardwalk, which is unique to Bukit Batok, provides residents with ample space for walks and exercise.

Mr Murali Pillai, Member of Parliament from Bukit Batok SMC, thanked community leaders for taking this initiative forward while acknowledging PHC and NParks for supporting this project. He also shared that residents who would like to borrow tools to clean up the estate could get in with our Zone 8 RN. Please call 6563-2528 or email: [bukitbatokzone8rc@gmail.com](mailto:bukitbatokzone8rc@gmail.com).

公共卫生理事会去年10月31日推出“新加坡清洁日”活动，并于武吉巴督“富士山丘公园”揭幕“清洁工具箱”，还提出“更清洁的环境，更美好的明天”的愿景。永续发展与环境部兼交通部高级政务部长许连陞博士在开幕致词中指出，冠病大流行突出公共卫生和个人卫生的重要性。新设置的“清洁工具箱”除了让居民在社区清洁方面拥有更多自主权外，还鼓励居民参与垃圾清理等社区活动。一起出席活动的武吉巴督议员穆仁理感谢社区领袖的参与和推行，同时也感谢公共卫生理事会和国家公园局的支持。





# A clean and green environment



## COMMUNITY LIFE

First launched in November 1990, the Clean and Green Week (CGW) started as a week-long annual event until 2007. It then became a year-long campaign and was later renamed Clean and Green Singapore. The Clean and Green campaign currently administered by the National Environment Agency (NEA) aims to encourage Singaporeans to protect and care for our environment by leading an environmentally conscious lifestyle.

Since its independence, Singapore has transformed into a highly liveable and sustainable city. In the current context, keeping Singapore clean has become even more critical as personal hygiene and public cleanliness are the key defences against Covid-19.

In addition, the Public Hygiene Council designated an "SG Clean Day" to encourage Singaporeans to do their part in keeping the environment clean. This event is held quarterly in partnership with all 17 Town Councils across the city-state. The latest SG Clean Day was marked on October 31, 2021 and all Town Councils ceased sweeping in the open areas and ground levels of housing estates for a day. The aim of the initiative

is to highlight the fact that without cleaners, litter would pile up. Residents also learn to appreciate the contribution of cleaners in keeping the estates clean.

More than 50 residents took part in voluntary litter-picking at Blk 475, Jurong West St 41 on October 31, 2021. Royston Tan, 39, said he took part to give back to the community he grew up in. He lived in Jurong West for 30 years before moving out of his family home. "A clean environment will also give us more energy," said Mr Tan. He segregates his waste at home and encourages his children to do so too.



For resident Senthil Kumar, 43, picking up trash has become a daily habit as he frequently picks up any litter he sees on his way to work. "A dirty environment is not good for our health. What's more, litter will also clog up the drain and cause flooding when it rains," he said.

Meanwhile, Ms Yi Jing Chen, 38, who took part in the litter picking for the first time, became more conscious of the amount of litter in her neighbourhood. "I think our residents can play a bigger role in helping to keep our environment clean," said Ms Yi, who will get her children to join in the next litter-picking event.

In addition, a tree-planting event was held at Blk 301, Jurong East St 32. This event is an annual feature of Clean and

Green Singapore. Constituency tree-planting is part of Singapore's plan to green up the country by planting one million trees between 2020 and 2030 in support of the Singapore Green Plan 2030 and the City in Nature vision.

Mr Xie Yao Quan, Chairman of Jurong-Clementi Town Council and MP for Jurong GRC, planted a *Diospyros buxifolia* tree together with resident Mr Tan Soo Koon. The new tree can be used to produce high-quality timber for use in buildings.

Five-year-old resident Wen Jingyuan, who took part in the tree planting, said she enjoyed watering the plants. "I like nature and it is nice to have more trees in our neighbourhood," says the young resident. Meanwhile, nine-year-old Jarius Tan was thrilled with the opportunity to be able to help top up the new tree's soil. "One day, this small tree will grow into a big tree, and having more trees will help to protect our environment," he says.

“新加坡清洁日”在去年10月31日举行，这一天全岛市镇会停止在公共区域和组屋底层打扫。强调没有清洁工友打扫，垃圾就会累积。居民也学会肯定清洁工友在维持环境整洁方面的贡献。同一天，有多达50名以上的居民参加了在裕廊西41街475座的捡拾垃圾活动。此外，在裕廊东32街301座也举办了活动，由裕廊集选区国会议员谢曜全与居民Tan Soo Koon一起植树。

# Doubling down on sustainability efforts in Jurong-Clementi



## PUBLIC EDUCATION

In support of the Singapore Green Plan 2030, all PAP Town Councils (TCs) are enhancing their sustainability plans and efforts to transform our housing estates into better living environments for every resident.

To put things into action, the 15 TCs will collaborate under the Action for Green Towns initiative to level up sustainability practices

within their communities. Together, residents, thought leaders in the sustainability domains, town management stakeholders and service providers will help make every PAP-managed town have zero-waste, and be energy-efficient and greener by 2025.

To embark on this mission, the task force will review all existing sustainability projects across the different TCs and share best practices. For instance, all PAP TCs have installed 78 machines where residents can recycle paper for cash. Other initiatives include converting common area lighting to energy-saving LED lamps. To promote a greener environment, TCs are also planting more greenery so residents can enjoy

cooler towns. Excess plant materials are also re-used as compost to help the town's vegetation flourish.

Besides learning from one another, there will also be opportunities to scale up suitable local initiatives to regional or national levels. Each PAP TC will also form a committee to drive the implementation of sustainability



initiatives. Mr Shawn Huang Wei Zhong PBM, Member of Parliament, Jurong Spring Division, is the sustainability champion for Jurong-Clementi Town Council.

At the community level, residents and stakeholders will be provided opportunities to co-create projects together. Residents will also be encouraged to make greener choices. Apart from advocating for more sustainable infrastructure habits such as taking public transportation or cycling, the TC will also introduce several environmentally friendly processes in its operations.



为落实“新加坡2030年绿色计划”，所有15个人民行动党市镇会都会在“绿色市镇行动”倡议下开展合作，致力提升所有永续发展计划，改造社区的生活环境，使其更为美好。各工作小组也将审视不同市镇会全部现有的永续发展项目，并分享最佳做法。议员黄伟中（裕泉区）将代表本市镇会担任永续行动先锋 (Sustainability Champion) 的重任。

# CNY spring cleaning: Tap on the Town Council's free bulk removal service



## PUBLIC EDUCATION

With Chinese New Year approaching next month, many residents will conduct spring cleaning and remove unwanted items from their homes. Cleaners in housing estates also typically see more unwanted bulky items such as sofas and storage boxes during festive periods. As such, they typically work longer hours to clear these from void decks and ensure that pathways are not blocked to prevent fire hazards.

But homeowners can discard their unwanted items through various channels

instead of tossing them in the common areas. Jurong-Clementi Town Council provides a free bulky item removal service for Housing and Development Board residents of Jurong GRC, Yuhua SMC and Bukit Batok SMC.

Each household can discard up to three items once a month. Residents can call 6561-2222 or fill up a form to arrange for the service. Bookings must be made at least



Please note that the service DOES NOT include the following:

- House-moving
- Removal of renovation debris
- Removal of built-in fixtures such as false ceilings and kitchen cabinets
- Removal of large furniture such as 3-door wardrobes and 4-foot cabinets
- Removal of pianos

two working days in advance. The service is available from Mondays to Fridays (except public holidays), between 2pm and 5pm.

组屋居民可通过各种渠道处理大件废物，请勿乱扔到公共区域。裕廊-金文泰市镇会为裕廊集选区、裕华单选区和武吉巴督单选区的组屋居民提供免费大件物品搬运服务。每户每月一次搬运仅限三件物品。居民可致电65612222或填写表格以安排服务。移除大件物品服务必须至少提前两个工作日预定。服务时间为周一至周五，下午2点至5点（公众假期除外）。

# More eco-conscious living leads to less wastage



At the current waste generation rate, Semakau Landfill is expected to be filled by 2035. To extend its life span, one of the targets set under the Singapore Green Plan 2030 is to achieve a 20 per cent reduction in waste-to-landfill per capita per day by 2026.

The National Environment Agency launched its third Say YES to Waste Less campaign from September 27 to November 7, 2021 to encourage residents to do their part for the environment.

Did you know that Singapore generated about 665,000 tonnes of food waste in 2020? This is equivalent to each individual discarding about 1.5 bowls of food per day. Food waste puts a burden on our waste disposal system and represents a loss of the resources used to grow, transport and prepare the food.

In addition, about 200,000 tonnes of



disposables were discarded, comprising items such as carrier bags and takeaway containers/cutlery. These are enough to fill up about 400 Olympic-size swimming pools. Each disposable item has a life cycle impact – requiring resources such as water

## Say YES to:

- Bringing your reusable carrier bag, bottle and container when heading out.
- Buying and ordering just enough food.



and energy in its manufacturing, use and disposal. All these factors contribute to global warming.

Residents can help to play an important role in reducing food wastage and the excessive consumption of all disposables. So let's start by adopting the habits above and #SayYESToWasteLess together!

按照目前垃圾产生率, 实马高垃圾埋置场预计在2035年填满。为延长埋置场的使用寿命, 新加坡2030年绿色计划设定目标之一是在2026年前将每天人均掩埋垃圾量减少20%。国家环境局于2021年9月27日至11月7日发起了第三次“减少废弃, 我愿意”运动, 鼓励居民为环保尽一份力。居民可以减少食物浪费或减少一次性用品的消耗。

# Recruiting town custodians to enhance estate management efforts



During the Jurong-Clementi Town Council annual retreat held on March 6, 2021, the management and staff discussed and reviewed several key areas relating to service excellence, operational excellence, human resource, finance, tenders and contracts, and project development and engagement.

To improve the Town Council's estate management efforts, the Operational Excellence Committee has proposed to recruit Town Custodians for its regular checking regime. These custodians will act as estate checkers in a community-based Township Estate Management initiative by the Real Estate and Construction Centre (RECC).

Their primary role is to:

- *help to protect and act as the lookout eyes and ears to improve estate*

*security, prevent intrusions, and enhance residents' well-being.*

- *be the caretaker for the building and estate's facilities while acting as a befriender to residents.*
- *help keep the estate in good condition by conducting custodian checking and preventive maintenance.*
- *assist in the cleaning and touch-up of the estate.*
- *assist in minor corrective maintenance.*

The Town Custodian is a newly created job to add value to the built environment industry under its job creation programme. Applicants will have to undergo a 64-hour course conducted by the Real Estate & Construction Academy. The Town Council will work with E2i on the RECC training grant for the Town Custodians. Trainees under the programme can also progress to a supervisory job in facilities management as part of their career progression plan.

为提升市镇会管理的素质, 卓越运作委员会建议招募例常稽查工作的监管人员, 根据由房地产和建设中心(RECC)所制订的市镇管理准则来执行任务。有志申请成为监管人员者, 必须完成由房地产与建筑学院开办的64小时课程。职业发展方面, 该计划下的培训人员可在设施管理方面提升技能, 晋升至主管的职位。



SGUnited-e2i  
**Job Interviews for Built Environment Custodian**

23 July 2021 Friday  
9.30am – 4.30pm Last registration at 4pm  
e2i West | Training rooms #02-02 A&B  
Devan Nair Institute for Employment and Employability  
80 Jurong East St 21, S609607

**Job Benefits**

- Remuneration of \$9.50/hr (Part-time) & \$1800 (Full-time)
- Work near home
- Flexi work arrangement available
- No experience required; training provided

**Job Details**

- Upkeep & Minor Maintenance
- Minor maintenance of facilities
- Custodial Checking
- Check and report environment issues
- Customer Service
- Listen to and address users' needs

**Register Now**

For full details and to register, please visit  
[https://event.e2i.com.sg/web/BE\\_Custodian](https://event.e2i.com.sg/web/BE_Custodian)

Or call 6474 8506 from 9am – 5pm (Mon – Fri)  
or 8am – 1pm (Sat)  
• For Singaporeans only  
• Mature applicants are welcome

Organized by: ntuc, e2i, RECC, JOBS & SKILLS, NTUC Job Security Council

# Estate Improvements

## BUKIT BATOK

Blk 226  
Bukit Batok  
Central street  
soccer court  
upgrading



Upgrading of  
study corner  
and Residents'  
Corner at Blk  
106 Bukit  
Batok Central



## BUKIT BATOK EAST

Blk 253 Bukit  
Batok East Ave  
4/5 drop-off  
point



Blk 289A  
Bukit Batok  
St 25 replaced  
linkway roof



## CLEMENTI

Upgrading  
of children's  
playground  
and multi-  
generation  
fitness corner  
at Blk 351  
Clementi Ave 2



Upgrading  
of children's  
playground  
and multi-  
generation  
fitness corner  
at Blk 334  
Clementi Ave 2



## JURONG CENTRAL

Blk 427 Jurong  
West St 42/  
Ave 1 fitness  
corner



Blk 431 Jurong  
West Ave 1  
fitness corner





**JURONG SPRING**

Upgrading of children's playground and multi-generation fitness corner at Blk 517D Jurong West St 52



Construction of roof over existing ramp from Blk 457 Jurong West St 41 to existing bus stop



**TAMAN JURONG**

New stage area at community plaza in front of Blks 337C & 337D Tah Ching Road



New covered walkway along multi-storey carpark at Blk 183A Corporation Drive



**YUHUA**

Upgraded children's playground at Blk 241 Jurong East St 24



Upgraded fitness corner near Blk 236 Jurong East St 21





## ADVISORY

As part of the Town Council's efforts to enhance common area electrical maintenance for the safety of our residents, a survey was conducted by a licensed electrical worker (LEW) to check on all the lampposts in our town. As a result, we have added a residual current device (RCD) to each lamppost in our town to prevent electric leakages, which is used to protect people from electrocution. It also can be used to reduce the risk of fire caused by earth faults.

In the first phase of the electrical enhancement works, we have installed RCDs for 3,527 lampposts. To date, seven divisions in our town have completed the RCD installation. In addition, we have replaced missing or damaged lamppost covers that carry a risk of electrocution through direct contact.



Apart from installing RCDs, we have also put in place other forms of safety measures. These include the proper encasement of cables in metal enclosures or conduits to ensure that no live wires would come into direct contact with the public.

For your own safety, the Town Council's engineer advises residents not to shake or kick the lamppost, as the act might cause a short circuit and current leakage. Also, please do not touch the lamppost or electrical structures around the lamppost after rainfall as the wet surface may carry a risk of electrocution.

In the second phase of the works, we will provide an earthing system in the lampposts to protect residents from electrocution risks. Illegal rerouting of cables that pose a risk of electrocution through direct contact will also be rectified. We will also replace ageing earth fault relays or earth leakage relays



in the switch rooms. These help to cut off the electric power supply during an earth fault, which can cause a short circuit in the electrical system. Apart from the above-mentioned works, our property officers also conduct regular estate inspections to ensure that outdoor electrical fittings are properly in place, as well as follow up on defect rectification where required. As part of our routine maintenance, our electrical team is deployed to conduct monthly inspections, daily night inspections of the common area lights, attend to residents' electrical feedback, and be on standby to attend to emergency matters.

**For maintenance tips on household electrical accessories and wiring, do refer to the HDB website for more information: <https://www.hdb.gov.sg/residential/living-in-an-hdb-flat/home-maintenance/home-care-guide/electrical-accessories-and-wiring>**

为了公众的安全，裕廊-金文泰市镇理事会已在区内每个灯柱安装防止漏电的设备，除了保护人们免于触电，也降低因地接故障所可能引起的火灾风险。在电力改善工程的第一阶段，我们为3527个灯柱安装了防漏电装置。至今，全市镇七个区已经完成了防漏电设备的安装。此外，我们还更换了丢失或损坏的灯柱罩，降低触电的危险。

# Electrical upgrades

## to lampposts and switch rooms to improve safety of residents



# Support towards S&CC

## arrears payment for eligible HDB households and hawkers



### ADVISORY

In response to pandemic uncertainty, eligible Housing and Development Board (HDB) flat owners will receive up to 3.5 months' rebates on their Service and Conservancy Charges (S&CC) under the household support package announced in Budget 2021. The latest tranche of rebates has been offered in January 2022.

At specific points during the pandemic, the Town Council held back all action related to S&CC arrears collection. This was done to minimise the additional financial burden on residents due to the economic uncertainty.

However, the number of arrears has started to climb in recent months. We have also received feedback from residents that they are unaware of the amount owed. We held back the monthly reminder letters since April 2020 as we understand the possible hardship faced by our residents due to the pandemic. However, we will resume sending monthly reminder letters. To manage the day-to-day operations of the HDB residential and commercial common properties, we need to ensure that there are sufficient operational funds.

### Residents can seek help on S&CC matters

If your family needs help with paying the S&CC, there are various schemes available, such as ComCare and Employment Assistance. We also encourage residents to see their respective Members of Parliament in Jurong GRC, Yuhua and Bukit Batok SMC at their Meet-the-People Sessions for assistance. We also offer instalment plans for residents who have difficulties paying up front.

### Enhanced Covid-19 support for stallholders

As hawkers bore the brunt of dine-in restrictions that were imposed during the Heightened Alert period amid a spike in Covid-19 infections, followed by a general slowdown among people dining out, the



National Environment Agency (NEA) waived hawker stall rentals for May and June. This helped 6,000 stallholders at hawker centres managed by NEA or NEA-appointed operators. An additional one-month rental waiver was also announced on July 16, 2021, as part of the enhanced Covid-19 support scheme.

Under this, stallholders also enjoyed a three-month subsidy for table-cleaning and centralised dishwashing services. To assist hawkers in going digital, the SG Together Alliance for Action was formed to offer education and support to help them use online food delivery platforms.

Under the Market and Hawker Centre Fund, which was announced on July 23, 2021, each stallholder also received a one-time cash assistance of \$500. The amount was directly credited to their bank account or sent via cheque to their NRIC addresses.

Stallholders facing financial difficulties can also apply for financial support under the Covid-19 Recovery Grant. It provides cash assistance of up to \$500 per month for up to three months.

In addition, hawker centres that were identified as Covid-19 clusters, including Yuhua 254 and 347, and Clementi 448 Market, also had their S&CC waived when



their premises were required to close to break the chain of transmission.

During the Heightened Alert measures, the Town Council also waived temporary occupational licence fees for June at selected hawker centres in Jurong East, Jurong West and Clementi.

The monthly S&CC goes towards the maintenance and upkeep of the common property within our town. These include:

- Essential maintenance and repairs of lifts, water pumps, switch rooms and lightings
- Lift rescue services
- Conservancy and cleaning works
- Landscaping and horticultural works
- Preventive and cyclical maintenance works, including repainting and re-roofing
- Replacement of water pipes and automatic refuse-chute-flushing systems

For more information or assistance, email [enquiry@jrtc.org.sg](mailto:enquiry@jrtc.org.sg) or visit one of the Jurong-Clementi Town Council offices.



根据2021年财政预算中宣布的家庭援助配套,符合条件的组屋家庭将获得高达3.5个月的服务与杂费回扣。第四次回扣于2022年一月实施。如果您的家人在支付服务与杂费方面需要帮助,可使用下列计划,如“社区关怀计划”和“雇佣援助计划”。市镇会鼓励需要援助的居民可通过裕廊集选区、裕华和武吉巴督单选区的接见民众会上寻求帮助。我们也为有困难的居民提供分期付款计划。

# Your MPs' Online Meet-The-People Sessions

## 议员网上接见选民活动

### JURONG GRC



**Mr Tharman Shanmugaratnam**  
Senior Minister and Coordinating Minister for  
Social Policies

**尚达曼 先生**  
国务资政兼社会政策统筹部长

Email: Tharman@tamanjurong.sg  
Phone: 6268-6016

TAMAN JURONG



**Mdm Rahayu Mahzam**  
Parliamentary Secretary, Ministry of Communications  
and Information, Ministry of Health

**拉哈尤 女士**  
卫生部兼通讯及新闻部政务次长

Email: ms.rahayu.mahzam@gmail.com  
Phone: 6563-2917 (Blk 241)  
Phone: 6567-4739 (Blk 208)

BUKIT BATOK EAST



**Mr Xie Yao Quan**  
Chairman, Jurong-Clementi Town Council

**谢曜全 先生**  
裕廊-金文泰市镇理事会主席

Email: Jurong.Central.mps@pap.org.sg  
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JURONG CENTRAL



**Mr Shawn Huang Wei Zhong**

**黄伟中 先生**

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JURONG SPRING



**Dr Tan Wu Meng**

**陈有明 医生**

Email: Dr.Tan.W.M@gmail.com  
Phone: 6874-5992

CLEMENTI

### YUHUA SMC



**Ms Grace Fu**  
Minister for Sustainability and the Environment

**傅海燕 女士**  
永续发展与环境部长

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Phone: 6561-2617

YUHUA

### BUKIT BATOK SMC



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Phone: 6561-4656

BUKIT BATOK



# Contact Us



## CALL

- 6561-2222
- 1800-561-7776
- 1800-275-5555  
(After Office Hours, EMSU)



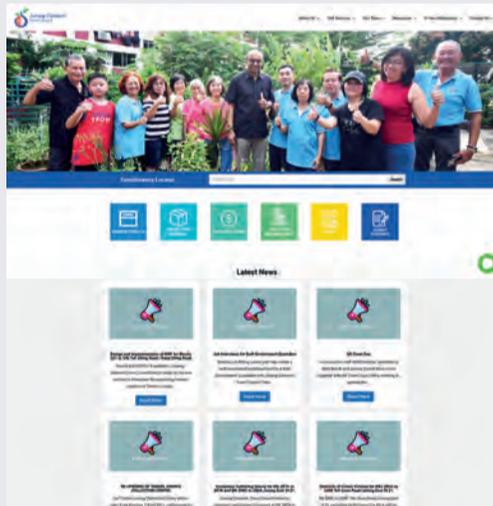
## EMAIL

[enquiry@jrhc.org.sg](mailto:enquiry@jrhc.org.sg)



## WEBSITE

[www.jrhc.org.sg](http://www.jrhc.org.sg)



OUR NEIGHBOURHOOD is the bi-annual publication by Jurong-Clementi Town Council. The magazine is distributed free of charge to 83,059 households in Bukit Batok, Bukit Batok East, Clementi, Jurong Central, Jurong Spring, Taman Jurong and Yuhua. Copyright is held by the Town Council and the publisher, Focus Publishing, SPH Media Holdings and Chinese Media Group (CMG). Production in whole or in part without permission is prohibited.

BUKIT BATOK | BUKIT BATOK EAST | CLEMENTI | JURONG CENTRAL | JURONG SPRING | TAMAN JURONG | YUHUA

# SUBSCRIBE TO THE JURONG-CLEMENTI TOWN COUNCIL'S E-NEWSLETTER

FOR THE LATEST NEWS & HAPPENINGS AROUND YOUR NEIGHBOURHOOD!

SCAN HERE

[HTTPS://OURNEIGHBOURHOOD.JRHC.ORG.SG](https://ourneighbourhood.jrhc.org.sg)

# Contest

## Spot the differences and win

Spot five differences between these two pictures and circle them in **Picture B**. There are 20 prizes to be won. Results and answers will be announced in the next issue of *Our Neighbourhood*. Simply complete the contest, seal your completed official entry form in an envelope and post it to:

### PARTICIPANT CONTACT DETAILS:

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email: \_\_\_\_\_

Quiz, c/o Jurong-Clementi  
Town Council  
Blk 630 Bukit Batok Central,  
#01-146, Singapore 650630

#### TERMS AND CONDITIONS

- Twenty all-correct entries will each win a prize from the Town Council.
- All winners will be notified by post.
- Closing date: March 31, 2022.
- Open to Singaporeans and Singapore Permanent Residents living in our estates.
- Only original forms will be accepted. The judges' decision shall be final.



PICTURE A



PICTURE B

### CONGRATULATIONS TO CONTEST WINNERS!

(Jul-Sep 2021 Issue)

- 1) Chia Joon Yu
- 2) Tan Chee Heok
- 3) Ma Ming Huey Melissa
- 4) Nurashima Binte Abdul Rahman
- 5) Ang Kheng Hwee
- 6) Marian Lyn Piadozo
- 7) Ling Soo Yee
- 8) Tham Sook Ling
- 9) Karen See Guek Hiang
- 10) Chng Siew Choo
- 11) Jonathan Ho
- 12) Lee Chee Wai
- 13) Ho Yee Kien
- 14) Leong Yun Kiew
- 15) Niranjan Ashok Anand
- 16) G. Eswariya
- 17) Easwari W/O Senthil Kumar
- 18) Ho Hwee Chin Cheryl
- 19) Teo Gek Siew
- 20) Seow Kok Siong