JURONG-CLEMENTI TOWN COUNCIL ANNUAL REPORT FOR 1 APRIL 2019 – 31 MARCH 2020

Chairman's Message

Dear Residents,

Warm greetings to all of you!

The COVID-19 pandemic has been difficult for everyone. Jurong-Clementi Town Council has stepped up the frequency of cleaning and disinfecting the common areas to enhance the safety of our residents. This includes applying protective coating on high touch-points like lift buttons as well as disinfecting other areas such as railings, playgrounds, fitness corners and seating areas. While the government had provided the households with rebates of service and conservancy charges, the Town Council would assist households, neighbourhood retailers and the stall holders of the market and food centres if they encounter difficulty in paying their service and conservancy charges.

1. New Families

We are happy that more families have moved into the new homes at Block 240B Jurong East Avenue 1 and Blocks 445A and 445B Clementi Avenue 3. I extend a very warm welcome to all the new residents and we would continue to improve the amenities of the town.

2. Financial Position

For this financial year, with consistent prudence in managing our funds, we achieved a surplus of \$3.52 million despite having to set aside additional operating expenses to tackle the COVID-19 situation.

3. Digitalisation Roadmap

We have installed 2,202 units of 19-inch digital notice boards at the HDB blocks within our town and another 96 units of 65-inch digital notice boards at areas with high traffic volume such as hawker centres, markets, coffee shops, near MRT stations, bus interchanges, polyclinics and shopping precincts. With this town wide implementation of the digital notice boards, we have received positive feedback that the display of timely update of events happening in our town is helpful.

In conjunction with our digital roadmap, we have introduced e-newsletter which allows our residents to view our newsletter via their mobile devices. We are encouraged by the increasing number of subscribers to the e-newsletter and looked forward to more residents signing-up for our e-Newsletter.

4. Improving Lift Safety

Last year, we started the Lift Enhancement Programme to install enhancement features on our lifts, such as protective devices to prevent unintended movement and over-speeding by lift cars as well as light curtains sensors for the lift car doors. We are now into our second year and have completed the enhancement of 152 lifts.

5. Lift Upgrading Programme (LUP)

HDB blocks, built decades ago, were not provided with complete lift access. Hence, under the LUP now, older HDB blocks are upgraded to provide direct lift access through the upgrading of existing lifts. New lift shafts and lifts will be provided where technically and economically feasible. In the year, we completed the LUP for the following 5 apartment blocks:

- Block 214 Jurong East Street 21
- Blocks 271 Bukit Batok East Avenue 4
- Blocks 346 & 348 Jurong East Street 31
- Blocks 526 Jurong West St 52

6. Lift Replacement Programme

The Town Council monitors very closely the performance of the lifts. We have replaced the lifts for the following 13 apartment blocks:

- Blocks 413, 414 and 415 Commonwealth Avenue West
- Blocks 518A Jurong West St 52
- Blocks 155 to 163 Yung Loh Road/ Yung Ping Road

7. Keeping our Buildings in Good Condition

Apart from the day-to-day cleaning, we have spent \$50.71 million on the routine maintenance of the facilities/amenities and \$18.28 million on cyclical maintenance. An additional \$5.53 million was spent on lift cyclical maintenance programme and replacement of mechanical and electrical equipment. The following cyclical works were carried out in FY 2019/20.

- Repairs and Redecorations/ Repainting (151 Blocks)
- Re-roofing (6 Blocks)
- Replacement of various M&E works, such as, rewiring, replacement of water pumps, water pipes, refuse handling equipment, alert alarm system, lining to water tanks (413 Blocks)

8. Improvement / Upgrading Programmes

Jurong-Clementi Town Council continues to refresh the amenities of our town. This is possible with prudent management of funds including government grants.

A total of \$8.22 million was utilized from the Community Improvement Projects Committee (CIPC) fund to upgrade the amenities in our estates, including:

- Covered linkway across the road from Block 425 to 496 Jurong West Street 41
- Covered linkway connecting high linkways beside Block 520 and in front of Block 517
 Jurong West Street 52
- Covered linkway from Block 104 to 115 Bukit Batok Central and Bukit Batok West Avenue 6
- Covered linkway from Block 180 Yung Sheng Road to Taman Jurong Market & Food Centre
- Upgrading of children's playground and construction of multi-generation fitness corner between Blocks 363 and 364 Clementi Avenue 2
- Upgrading of children's playground near Block 285D Toh Guan Road
- Upgrading of children's playground near Block 108 Jurong East Street 13

Another exciting project is the rejuvenation of amenities at the Bukit Batok Neighbourhood Park, near Block 225 Bukit Batok Central. Currently under construction, the topography of the hillock is kept intact. The residents can look forward to viewing the Bukit Batok estate from a special elevated boardwalk which skirts 125 metre around the hillock. We are widening the footpath along the hillock to provide a wider path for jogging and brisk walk.

Our young children will certainly enjoy the new sets of adventure playgrounds and elderly residents too can look forward to the new fitness equipment.

There would be gardening plots at the community garden within the neighbourhood park for those who are keen to plant their own vegetables and herbs.

9. Revitalisation of Shops (ROS)

Through the Revitalisation of Shops Scheme (ROS), we work with retailers and local Merchants Association (MAs), to upgrade neighbourhood shopping areas and organize promotional events.

Completed ROS

- Blocks 492 & 494 to 498 Jurong West St 41

ROS in Progress

- Blocks 150 to 159, 164 & 166 Bukit Batok St 11 / West Avenue 6

10. Neighbourhood Renewal Programme (NRP)

The Neighbourhood Renewal Programme (NRP) aims to upgrade the surrounding of the older HDB estates. This programme is fully funded by the government.

NRP completed

- Blocks 246 to 253 Jurong East Street 24
- Blocks 266 to 269, 271 to 281, 283 & 284 Bukit Batok East Avenue 3/4
- Blocks 151 to 154 Yung Ho Road
- Blocks 155 to 163, 155A & 163A Yung Loh Road/Yung Ping Road
- Blocks 432 to 440 Jurong West St 42/Avenue 1
- Blocks 537 to 542 & 552 to 559 Jurong West Avenue 1/Street 42

NRP in Progress

- Blocks 178 to 187 Bukit Batok West Avenue 6/8
- Blocks 140 to 149 Bukit Batok West Avenue 6/St 11

Design Stage

- Blocks 321 to 336, 328A, 331A Tah Ching Road/ Kang Ching Road

11. Sports in Precinct

Several of our Neighbourhood Renewal Programmes come with generous funding from Sports Singapore to bring Sport in Precinct projects to the HDB neighbourhoods. This will help to cultivate a more active lifestyle and the opportunity to try out more and newer types of fitness equipment.

Taman Jurong Park, which was completed in December 2019, features new facilities such as a 100m sprinting track with the specially selected floor finish, 400m running track, new cross-fit equipment, an adventurous children playground, an iconic tree-house and sheltered covered basketball court, badminton courts, futsal courts, multi-purpose open space and fitness corners. It will cater to the different age groups and bring sports and recreation to your doorstep.

12. Our 5-year Master Plan

We had unveiled our 5-year master plan for the years 2021 – 2025 and shared with our residents through our website, our printed newsletter, our e-newsletter and our Facebook. Curating these improvement projects together with the local community is something which the Town Council would be implementing as part of our broader collaboration with the residents. We would be reaching out to you and encourage you to come forward to participate as one family in curating the projects we have in the pipeline.

13. Major Developments close to us Jurong Innovation District (JID)

URA announced its Master Plan for Jurong Innovation District (JID). The JID will spur innovation, as the basis for corporate growth and provide Singaporeans with new jobs. Once

developed, JID will become a hotbed of new economic activities. Industries will be powered by cutting-edge technologies and a highly-skilled workforce.

JID will also have a strong sustainability slant - in the composition of its industry clusters, in the way the JID's facilities will be designed for sustainability, and in future recycling initiatives.

Importantly too, JID will not merely be an industrial estate. It will be set in a natural environment, with lush greenery and biodiversity, and be a place to relax and enjoy yourself, young or old. It will eventually also have Singapore's first car-free sky corridor, spanning 11km.

Jurong East Integrated Transport Hub

Coming up in the west is the Jurong East integrated transport hub (ITH). LTA will develop 436,369 sq ft gross floor area of office space as well as 54,788 sq ft of retail space, which will be seamlessly linked to the Jurong Bus Interchange and Jurong East MRT station. The ITH in Jurong East is one of those under the longer-term plan of LTA. The Jurong East ITH will occupy a 2.6-hectare site along Jurong Gateway Road. The hub is expected to be completed by 2027.

14. Conclusion

I would also encourage you to continue to provide us feedback as this would help us to improve our service.

I also thank Mr Ang Wei Neng for his leadership and outstanding contributions to Jurong-Clementi Town Council as the Chairman for the past 4 years.

I would like to thank my fellow Members of the Parliament, Town Councillors, grassroots leaders and most importantly, our residents for their support in making Jurong-Clementi Town a clean, green and better home for all.

Thank you.

Xie Yao Quan

Chairman

Jurong-Clementi Town Council